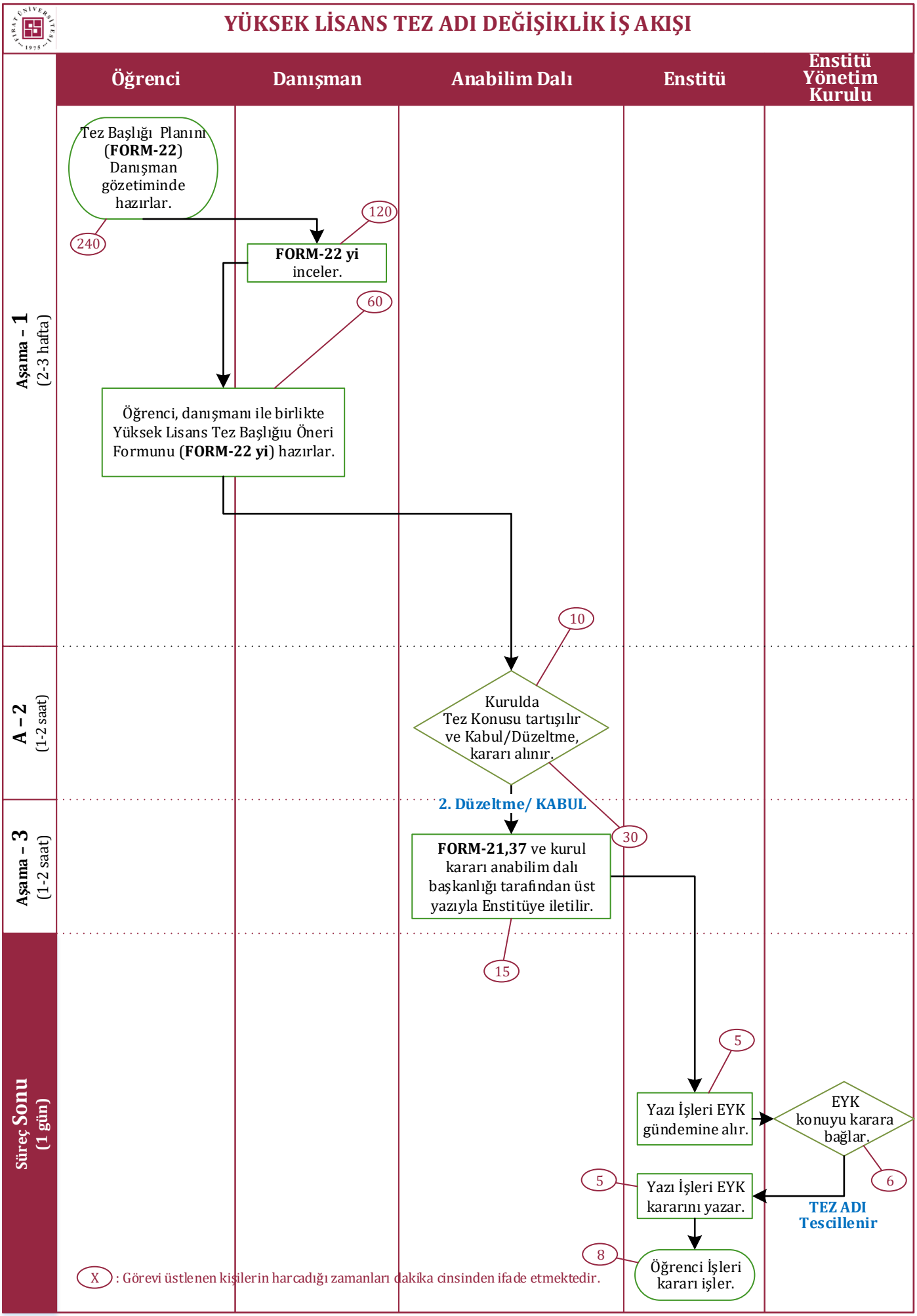
T.C.
FIRAT ÜNİVERSİTESİ
SOSYAL BİLİMLER ENSTİTÜSÜ

YÜKSEK LİSANS TEZ ADI DEĞİŞİKLİK İŞ AKIŞI